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Our priorities for 2020/21



- Protecting the health, safety and wellbeing of our workforce while maintaining a safe and resilient air traffic control service for our airline and airport customers
- Preserving our liquidity in the face of a loss of income to ensure the viability of our business for all stakeholders
- Securing a revised regulatory settlement which provides a balanced plan for dealing with a post Covid operating environment

Financial highlights

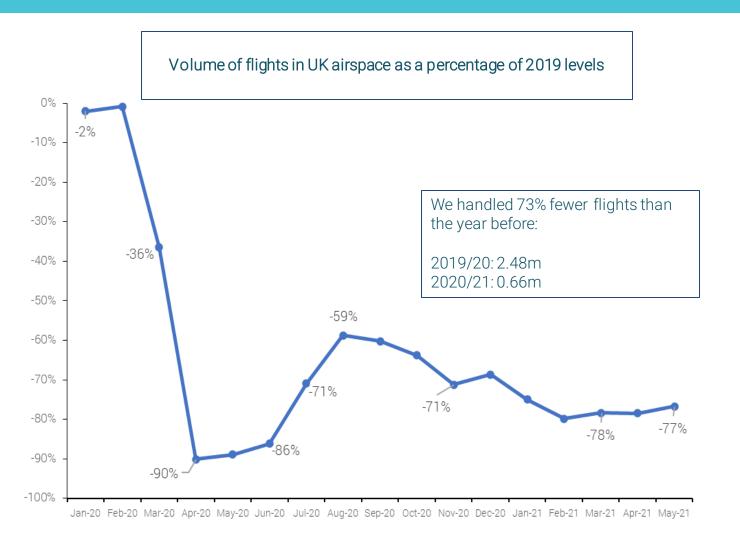


| £m | 2021 | 2020 | Change |
|--|------------|----------|------------|
| Revenue Regulatory allowances Total revenue and regulatory allowances | 270 | 730 | (460) |
| | <u>417</u> | <u>7</u> | <u>410</u> |
| | 687 | 737 | (50) |
| (Loss)/profit before tax Cash (used)/generated by operations Capital expenditure Net debt Gearing* Dividends | (34) | 29 | (63) |
| | (258) | 212 | (470) |
| | 74 | 151 | (77) |
| | 599 | 263 | 336 |
| | 49.6% | 29.0% | 20.6% |
| | nil | 57 | (57) |

^{*} ratio of net debt (as defined by its licence) to regulatory assets

Traffic vs pre-pandemic levels





Impacts on FY20/21 results:

- Cash flows: down
- Net debt: up

Costs actions to:

- preserve liquidity
- ensure a sustainable future

Asset values written down

Regulatory context



- CMA set a price control for 2020 to 2022, as if Covid had not happened
- CAA to determine a new 5-year price control from 2023 (NR23)
- Traffic risk sharing for 2020 to 2022 is modified. CAA will reconcile actual costs and revenue from airlines to establish the shortfall to be recovered
- CAA is developing an approach to this reconciliation which aims to support NERL's financeability and efficient operation, as well as deliver affordable charges

Regulatory context

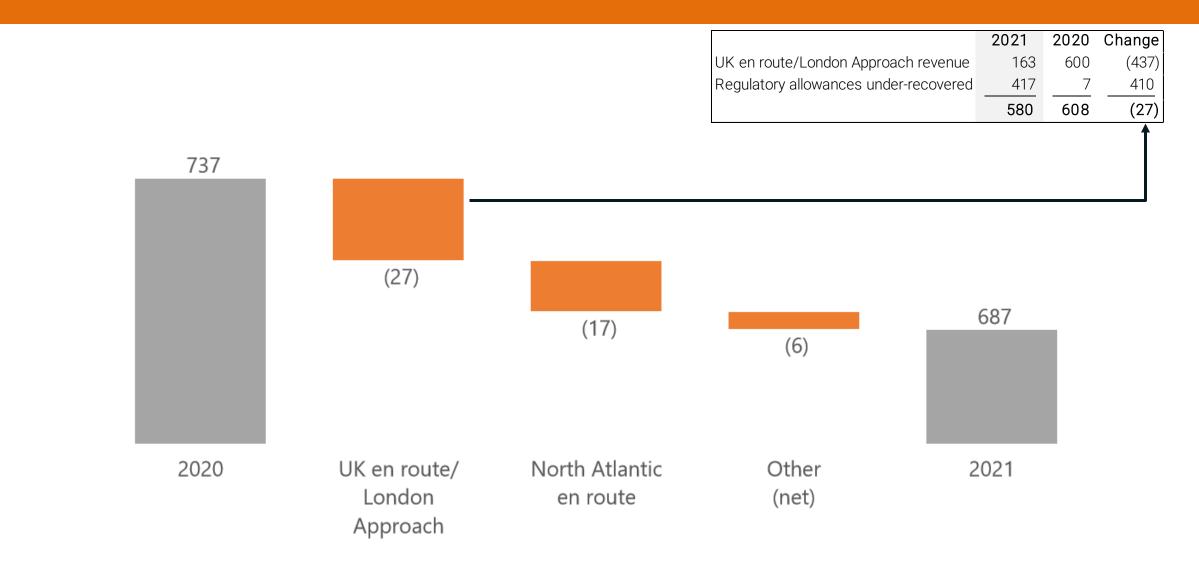


Outcome of CAA reconciliation will not be known until 2022. Consequently:

- i) FY20/21 result: included an assessment of the outcome of the CAA's reconciliation exercise, the extended period for recovering the shortfall in revenues through regulatory allowances, and a new basis of presentation
- ii) Refinancing: sized and structured to take account of/allow flexibility for outcome of CAA's review

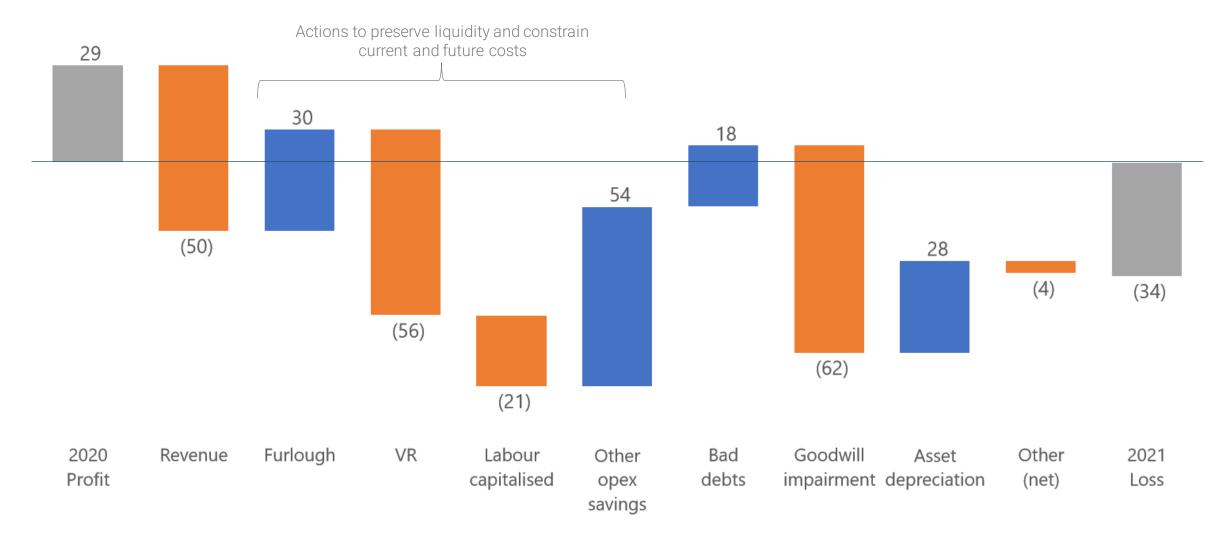
Revenue and regulatory allowances (£m)





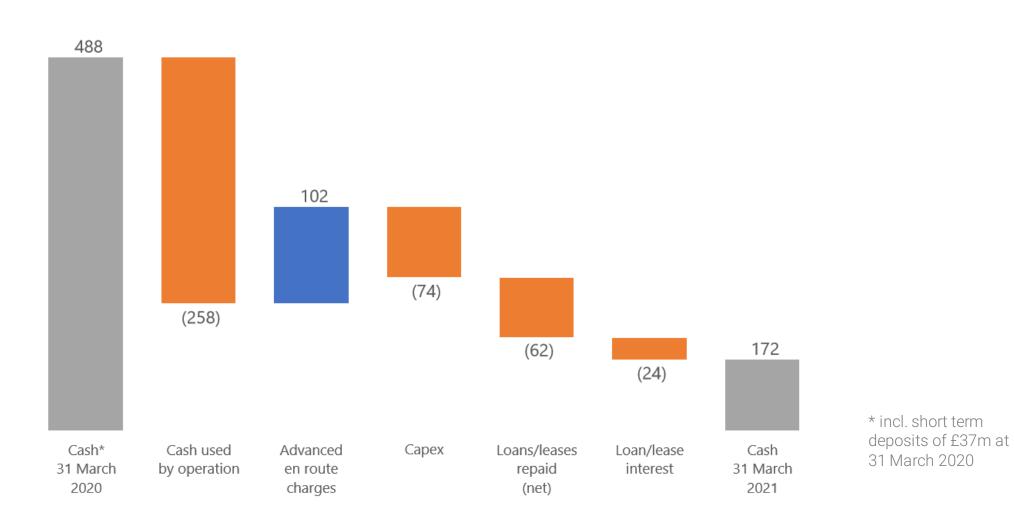
Loss before tax (£m)





Cash flow (£m)





Balance sheet



| £m | 2021 | 2020 |
|--|-------|-------|
| Goodwill | 38 | 149 |
| Tangible and intangible fixed assets | 1,060 | 1,072 |
| Right of use assets (e.g. CTC lease) | 43 | 56 |
| Amounts recoverable under regulatory agreement | 445 | 10 |
| Pension scheme IAS 19 (deficit)/surplus | (24) | 173 |
| Deferred tax liability | (122) | (156) |
| Amounts payable under regulatory agreement | (139) | (137) |
| Other net liabilities | (159) | (128) |
| Derivative financial instruments | (103) | (105) |
| Cash and short term deposits | 172 | 488 |
| Bond and bank loans | (644) | (686) |
| Advances to be settled | (67) | - |
| Lease liabilities | (60) | (65) |
| Net debt | (599) | (263) |
| Net assets | 440 | 671 |



Response to Covid-19



Conserved £200m of cash through cost savings, capex suspension, and furlough scheme

- June 2021 refinancing: £1.6bn of funding enabling redemption of more expensive bonds and bank facilities. Providing long term, sustainable and efficient funding
 - Available liquidity at June 2021: c. £900m
- Cost prudence remains essential. This liquidity is to bridge the extended period for recovering our revenue shortfall and to deal with ongoing uncertainty

Deliver a safe, efficient and reliable service every day



- Our priority has been the health and wellbeing of our workforce while maintaining a safe and resilient service for customers
- Our focus has also been on retaining the skills and capacity necessary to safely support the long term recovery of aviation



We handled **660,000 flights** (2020: 2.48m)



No Airprox attributed to our operation



Average en route delay per flight was **1.0 seconds** for calendar year 2020.

(2019 calendar year: 8.4s)

Responsible Business Report



2020-21 Highlights



Maintained safe, resilient airspace system with low Covid infection rates among our employees



Gender pay gap reduced, more action in progress



Employee networks go from strength to strength;, globeAll, SkyPride, Ability, Womens and YoungProfessionals



Awarded Royal Society for Prevention of Accidents President's Award, having achieved the Gold Award for the tenth year in a row



Payroll giving hits new highs with 12% of employees donating £228k to charity



Brought forward our estate net zero targets from 2050 to 2035



Recognised as a European Climate Leader by the Financial Times



Agreed sustainability-linked bank facility



Emissions from running our business have reduced 45% since our baseline 2018/19



Improvements to airspace efficiency helped enable almost 40,000 tonnes of CO₂ emissions savings



Commitment to science-based targets to limit warming to 1.5 degrees above pre-industrial levels



Making Airspace Fit for the Future



"Advancing aviation, keeping the skies safe" is our purpose. It defines why we exist.

The changes we are making now, and over the next ten years will ensure the UK remains at the forefront of global aviation, shape the way we travel and support a more sustainable industry

Airspace Modernisation

Working with airports and airlines to make routes more direct, more efficient and reducing delay

Technology innovation

Updating our core ATM infrastructure to strengthen safety, increase efficiency, and reduce the environmental impact of flights

Research & Development

Working with partners from industry, academia and Government

Integrating airspace users

Future-proofing our systems to provide safe and secure air traffic control services for anyone who wants to fly any type of aircraft (including drones) in our skies

